



Office 616.459.4144 | Fax 616.459.2242 | Toll-Free 877.MY.ARMOR
640 Leffingwell Ave NE | Grand Rapids, MI 49505 | hexarmor.com

March 26, 2024

Dear Dival Safety,

You are receiving this letter because you have purchased the PointGuard 4041 Needlestick glove from HexArmor in the past 14 months. We have recently become aware of a construction defect with this product and are issuing a stop sale and recall of the PointGuard 4041 in all sizes for two specific batches; all product sold outside of these two batches is unaffected. The affected product was manufactured and sold between September 2023 and March 2024.

Items included in this recall are listed in the table below: Please refer to the appendix on how to identify affected product.

Item	Description
4041-L (9)	4041 NSR size 9
4041-M (8)	4041 NSR size 8
4041-S (7)	4041 NSR size 7
4041-XL (10)	4041 NSR size 10
4041-XS (6)	4041 NSR size 6
4041-XXL (11)	4041 NSR size 11
4041-XXS (5)	4041 NSR size 5

All affected items will be credited back to you; see credit memo attached. We ask that you send any affected inventory back to HexArmor and work with Layne West on return details.

If an alternative glove solution is needed while we work to resolve the issue, we suggest the ThornArmor 3092 Needlestick glove as a replacement.

At HexArmor safety and quality are our number one priority, and we strive to provide the safest and most innovative PPE on the market. We will continue to vigorously inspect and test all products to ensure they meet our strict quality standards.



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Please contact Layne West directly via email at Layne@hexarmor.com if you have any questions or would like more information.

Thank you,

A handwritten signature in black ink, consisting of the initials "SV" followed by a long, sweeping horizontal stroke that extends to the right.

Mr. Steve Van Ermen
President & CEO
HexArmor
640 Leffingwell Avenue NE
Grand Rapids, MI
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Appendix



Non-affected inventory – Heavy Duty Packaging with two white button fasteners. Sellpack has sticker on outside and shows HX24 in lower left corner.



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Affected Inventory – Case will show PO 71282 or 71459. Sellpack has paper insert inside of package. HX25 is visible in lower left corner of insert.