

July 2024



## IMMEDIATE ACTION REQUIRED

### Stop Use/Remediation Notification - Distributor Letter Select 3M™ DBI-SALA® Ultra-Lok™ Self-Retracting Lifelines

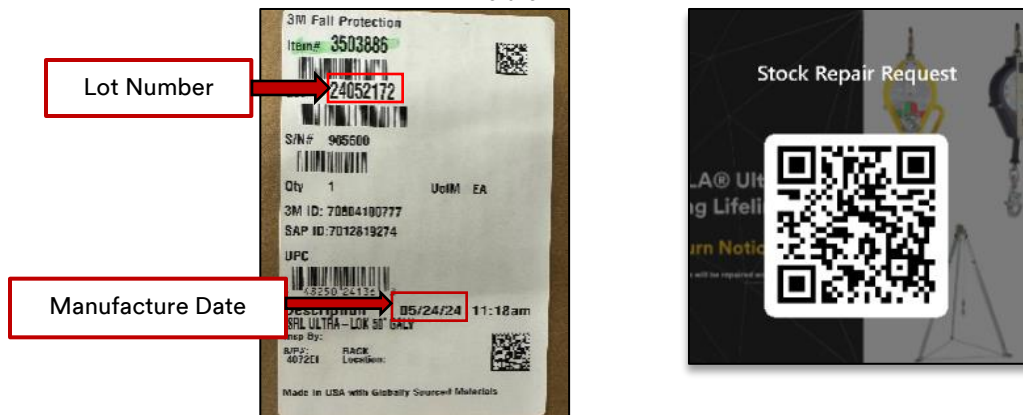
As part of 3M's ongoing commitment to delivering high quality products, we are notifying our customers of the following information related to select 3M™ DBI-SALA® Ultra-Lok™ Self-Retracting Lifelines. 3M Fall Protection has identified a potential supplied raw material issue in select 3M™ DBI-SALA® Ultra-Lok™ Self-Retracting Lifelines. 3M has determined that in the event of a fall and under certain conditions, the affected devices may not lock up properly or prevent retrieval models from going into retrieval mode **which could expose the worker to serious injury or death.** Due to this, we are sending out a Stop Use/Remediate notice, so the select 3M™ DBI-SALA® Ultra-Lok™ Self-Retracting Lifelines are removed from service immediately.

To help ensure the highest level of product safety, quality and customer service, we are asking that affected 3M Ultra-Lok™ Self-Retracting Lifelines be returned for remediation. Your 3M Fall Specialist has provided specific PO and manufacturing or lot code information on the corresponding email. Affected lot numbers and dates codes can be located on the outside label of the 3M Ultra-Lok™ Self-Retracting Lifelines box as shown in Picture 1, the affected units can also be found in appendix A of the Stop Use/Remediation notice provided.

#### Return of Affected Units / Initiation of Remediation Process

If you have any of the impacted 3M™ DBI-SALA® Ultra-Lok™ Self-Retracting Lifelines in stock, please submit a distributor stock repair request by completing the Stock Repair Request form in the QR code to the right. Our 3M Service Center will repair and return your stock. The repair and shipping will be at 3M's expense. Once you submit your request, our Block Repair Customer Service department will email the stock repair authorization number and return shipping instructions.

Picture 1



**Please immediately forward this Notice to any of your customers who have purchased impacted products from you and provide any assistance requested by your customers to complete the process outlined in the Stop Use/Remediate Notice.**

3M remains committed to providing quality products and services to our customers. We apologize for any inconvenience that this situation may cause you or your customers. We appreciate your continued support of 3M Personal Safety products.

Sincerely,

James Cooper  
Global Portfolio Director  
3M Personal Safety Division